

Kalispell Location CPR Cancellation Policy

All American Heart Association (AHA) CPR courses require advance registration and preparation of course materials. To maintain compliance with AHA Training Center requirements, the following cancellation policy applies:

- **Full payment is required at the time of scheduling** to secure your spot.
- **Cancellations or rescheduling must be completed at least 48 hours prior to the scheduled course start time.**
- **Cancellations made less than 48 hours in advance, failure to attend, or failure to complete the course requirements** will result in **loss of course fees.**
- **Cancellations will be handled by CPR supervisor-406-751-4131. Leave message if needed.**
- Participants who **arrive late** may be denied entry, as full attendance and skills practice are required for AHA course completion. Late arrivals will be considered a **no-show.**
- If a course is **cancelled by the Training Center or instructor**, participants will be offered the option to **reschedule or receive a refund.**
- **AHA course completion cards will only be issued** after full attendance, required skills testing, and successful completion of the course.
- **Please remember to bring your American Heart Association online CPR certification to your scheduled skills test appointment.**
- **Emergency situations** will be reviewed on a case-by-case basis at the discretion of the training center and would require a **\$20 reschedule fee.**

Registration in an AHA course constitutes agreement to this cancellation policy.