LOGAN

Origination 05/1999

Last 11/2024

Approved

Effective 11/2024

Last Revised 11/2024

Next Review 11/2025

Owner Robyn Whalen:

System Director of Compliance

Regulatory

Area Compliance

Applicability Logan System

#### Code of Conduct, A302

## **POLICY**

Logan Health has an established a Code of Conduct which outlines our ethical responsibility to patients, families, staff, physicians, and the community we serve (see Attachment). The Code of Conduct is reflective of our mission and values, provides the ethical foundation for all policies, procedures and activities within our organization.

All Workforce Members have individual responsibility and accountability to follow Logan Health's legal and regulatory compliance policies and to conduct all activities in an ethical manner.

# **Logan Health Mission and Vision Statement**

Our Mission: Quality, compassionate care for all.

Above all others, the words quality, compassion and care rose to the top of the feedback received from all stakeholders related to our purpose. We strive to provide high clinical quality and compassionate care to each patient who enters our doors. Quality and compassionate care go beyond our patients. The term "for all" includes patients' families, our fellow employees and our community. We show compassion to all we serve and seek to provide the highest quality in all that we do.

Our Vision: Reimagine health care through connection, service and innovation.

It is our goal to "think out of the box" to deliver a health care experience unlike any other. Our vision encourages us to constantly rethink and retool to deliver on our mission. Through connection - whether that be connection with one another, working collaboratively; with our affiliate partners and outreach initiatives; or connections with our community - we have a sense of responsibility and accountability. Through service - to our patients and families, each other, and our community - we reflect our values and cultivate loyalty. Through innovation, we bring new ideas, methods and solutions to transform creative concepts into tangible outcomes with positive impacts.

#### **Logan Health Core Values**

#### **Our Values:**

**Be kind.** Kindness is the cornerstone for compassion. Acts of kindness boost confidence, happiness, engagement and optimism. They encourage others to repeat the kindness they've experienced themselves - contributing to a positive culture and work environment.

**Trust and be trusted.** Trust is the basis for everything we do. To trust, we assume good intent. To be trusted, we earn it by being authentic; by showing others that they can have faith and confidence in our judgment; and by being empathetic, showing others that we care.

**Work together.** Collaboration is the key to teamwork and problem solving. Working well together leads to innovation, efficient processes, increased success and improved communication. Ultimately, this contributes to a positive culture, which yields higher safety and quality.

**Strive for excellence.** To achieve quality, we constantly pursue excellence. While we can reflect on the quality work we've done, we always strive to be ever better. When we strive for excellence, we set high standards, which encourages us to improve and innovate, solve problems and deliver quality work.

As a guardian of this amazing organization, I will:

Be kind

Work together

Trust and be trusted

Strive for excellence

#### **DEFINITION**

**Workforce Members** include all Logan Health employees, volunteers, trainees, physicians, other clinical personnel, leaseholders, contractors, students, vendors and other persons whose conduct, in the performance of work for Logan Health, is under the direct control of Logan Health, whether or not they are paid by Logan Health.

#### REFERENCE

The Code of Conduct is also available at www.logan.org website footer, or by using the search engine.

#### **Attachments**

Logan Health Code of Conduct Oct 2024 ENG-SPA.pdf

## **Approval Signatures**

Step Description	Approver	Date
Final Admin Approval	Robyn Whalen: System Director of Compliance Regulatory	11/2024
Policy Committee	Kelly Stimpson: Associate General Counsel	11/2024
Reviewer 2	Amber Simonds: System Director Privacy	11/2024
Owner	Robyn Whalen: System Director of Compliance Regulatory	11/2024

## **Applicability**

Logan Health (locations excluding LHMC), Logan Health Chester, Logan Health Conrad, Logan Health Cut Bank, Logan Health Medical Center, Logan Health Shelby, Logan Health Whitefish