

MINUTES

Logan Health Medical Center Patient and Family Advisory Council

September 16, 2024 - 5:30 pm- 7:00 pm – Beargrass Room

- i. **Call to Order** - *Ava called the meeting to order at 5:30 pm*
- ii. **Approval of minutes** – *approved and seconded*
- iii. **Welcome new council member** – *Lisa Delaney*
- iv. **Logan Health Virtual Health presentation** – *Savannah Schumtzer, Telehealth Specialist presented on Virtual Health program and received feedback from council members*
- v. **Logan Health Volunteer booth at Health Fair** – *Ruth Brado provided report that event was not well attended*
- vi. **Volunteer recommendation** – *next steps on proposal for Transport buggy discussed – no definitive plans proposed at this time – logistics to consider: question if this type of vehicle will fit in halls and who will be responsible for the transports*
- vii. **Logan Health Updates** – *brief updates shared*
- viii. **Future Meeting/Topics:** *Revenue Cycle/Billing with Dr. Anna Robbins and Adam Place in October; Planetree planning/feedback session to brainstorm with this group – November?*
- ix. **Recognition and THANK YOU cards** – *Kelly prepared THANK YOU for Savannah*
- x. **Adjourn** – *Ava adjourned the meeting*

Next Meeting Date: Next Meeting – October 21st, 5:30pm-7pm @ Beargrass Room

PFAC Members

Ava Harwood, Chair	Bert Blyth	Ruth Brado
Joan Bird	Lisa Blyth	Lisa Delaney
Sandy Reich	Sue Justis	

Ad Hoc Committee Members

Mary Jane Lowrance, RN, Executive Director Clinical Quality Improvement	Mellody Sharpton, Vice President Marketing and Communications
Torr Anderson, Supervisor Experience Program	Kevin Abel, President Logan Health Medical Center and Logan Health Whitefish
Kelly Bilau, Administrator, Brendan House	Amy Vanterpool, CNO/Vice President
Cassidy Lilienthal, RN, LHMC Planetree Program Manager	Nancy Henriksson, RN, Executive Director Quality & Operations - LHW
Jenny Covill, Planetree, Spiritual Care & Volunteer Services Coordinator- LHW	Rachel Naples, Quality Improvement Specialist- LHW
Heather Murray, RN Clinical Quality Specialist - LHW	Tyler Hope, Quality and Patient Safety Analyst – LHW
Tatem Hayes, Digital Marketing & Content Strategist	Savannah Schumtzer – Telehealth Specialist