

MINUTES

Logan Health Medical Center Patient and Family Advisory Council

August 19, 2024 - 5:30 pm- 7:00 pm – Beargrass Room

- i. **Call to Order** - Ava called the meeting to order at 5:30 pm
- ii. **Approval of minutes** – not formally approved – only had Community Health Needs Assessment at July meeting
- iii. **Community Health Needs Assessment** – Preliminary Top Needs reviewed by Kelly with the group
- iv. **Logan Health Planetree Focus Group follow-up** – introduced Cassidy Lilienthal, RN Planetree Program Manager – discussed progress of Planetree and proposed involvement of PFAC – involve council members for role playing with interviews
- v. **PFAC ideas follow-up** – Volunteer Booth at Health Fair to recruit more PFAC members?
- vi. **Volunteer recommendations** – Kelly reviewed Transport Vehicle suggestion from volunteer – group agreed that moving forward with a proposal is something they would advocate for with Administration/Executive Leadership
- vii. **Logan Health Updates** – Kelly shared President’s report, system updates & CMS final rule in regards to Patient & Family Engagement
- viii. **Potential new council members** – Lisa Delaney (Community Liaison for Synergy HomeCare of Flathead Valley) – introduced to the group. She is pursuing joining and completing volunteer onboarding with Sheri Stout.
- ix. **Future Meeting/Topics:** Revenue Cycle/Billing; Marketing
- x. **Recognition and THANK YOU cards** – none to bring forward at this time
- xi. **Adjourn** - Ava adjourned the meeting to order at 6:53 pm

Next Meeting Date: Next Meeting – 5:30pm-7pm on September 16th @ Beargrass Room

PFAC Members

Ava Harwood, Chair	Bert Blyth	Ruth Brado
Joan Bird	Lisa Blyth	
Sandy Reich	Sue Justis	

Ad Hoc Committee Members

Mary Jane Lowrance, RN, Executive Director Clinical Quality Improvement	Mellody Sharpton, Vice President Marketing and Communications
Torr Anderson, Supervisor Experience Program	Kevin Abel, President Logan Health Medical Center and Logan Health Whitefish
Kelly Bilau, Administrator, Brendan House	Amy Vanterpool, CNO/Vice President
Cassidy Lilienthal, RN, LHMC Planetree Program Manager	Nancy Henriksson, RN, Executive Director Quality & Operations - LHW

MINUTES

Logan Health Medical Center Patient and Family Advisory Council

August 19, 2024 - 5:30 pm- 7:00 pm – Beargrass Room

Jenny Covill, Planetree, Spiritual Care & Volunteer Services Coordinator- LHW	Rachel Naples, Quality Improvement Specialist- LHW
Heather Murray, RN Clinical Quality Specialist - LHW	Tyler Hope, Quality and Patient Safety Analyst – LHW
Tatem Hayes, Digital Marketing & Content Strategist	