

MEETING MINUTES

Logan Health Medical Center Patient and Family Advisory Council

November 20, 2023 - 5:30 pm- 7:00 pm – Beargrass Room

- i. **Call to Order – by Ava Harwood**
- ii. **Introduction of Kenny Lard and update on Emergency Department** – presentation provided regarding updates in Emergency Department services and throughput initiatives for LHMC.
- iii. **System Updates:**
 - a. Holiday Celebrations for staff will be held in the new year similar to what was done last year with a healthy meal option per Torr.
- iv. **Feedback on Recent Meetings and Plan Future Meeting/Topics: (10 minutes)**
 - a. **Feedback from Mass Casualty Incident volunteer opportunity** – this event was well received by the council members and they would like the opportunity to assist in future events like this one. After Action Report will be shared with council at a later date.
- v. **Recognition and THANK YOU cards (5 minutes)** – cards to Lisa Mahoney (Nutrition Services Director) regarding excellent meals provided at meetings, Jeff Francom (Emergency Preparedness Program Manager) & Kenny Lard (Clinical Nurse Director, Emergency Department, ICU, IMC & A.L.E.R.T.)
- vi. **Adjourn**

Next Meeting Date: December 18, 2023 – 5:30pm-7pm – Beargrass Room

PFAC Members

Ava Harwood, Chair	Bert Blyth	Joan Bird
Lisa Blyth	Ruth Brado	Sandy Reich
Sue Justis		

Ad Hoc Committee Members

Mary Jane Lowrance, Executive Director Clinical Quality Improvement	Mellody Sharpton, Vice President Marketing and Communications - <i>excused</i>
Torr Anderson, Supervisor Experience Program	Kevin Abel, President Logan Health Medical Center and Logan Health Whitefish – <i>absent</i>
Kelly Bilau, Administrator, Brendan House	Kenny Lard, Clinical Nurse Director, Emergency Department, ICU, IMC & A.L.E.R.T.