

MEETING MINUTES

Logan Health Medical Center Patient and Family Advisory Council

June 20, 2023 5:30 pm- 7:00 pm A.L.E.R.T. and Mariposa Room of Buffalo Hill Conference Center

- i. **A.L.E.R.T. tour** 5:30pm-6pm
- ii. **Call to Order** - by A. Harwood at 6:05 pm
- iii. **Approval of Minutes** - moved by A. Harwood and seconded by B. Blyth
- iv. **Logan Health System Updates: (15 minutes)**
 - a. President's report:
 - a. Billings Clinic update
 - 1. Initial Agreement and Board Structure with Summer target date
 - 2. Other integration activities pending this work
 - 3. Federal Filing in process
 - b. Northwest Imaging Radiologists implementing night remote reading program (StatRad)
 - c. ALERT Banquet - \$450,000
 - d. Combining Medical Arts and Clinical Pharmacy
 - e. Union Update - *Lisa did inquire about having a Union employee as an Ad Hoc member of the council. It was decided not necessary as information is shared and that would be an hourly employee rather than salary and paying for their time in the meeting would not be appropriate.*
 - f. Patient compliment letter shared
 - g. Recognition of Primary Care Clinic recognition for recent award
 - b. Medicaid Reimbursement – information shared about Cover Montana for Montanans to receive assistance regarding enrollment with Medicaid – <https://covermt.org> or call 844.682.6837
- v. **Recruitment**
 - a. Plan to connect with Marketing to have social media campaign to solicit candidates
 - a. Bert does have a friend that is a former nurse that may be a potential candidate
 - b. Ava recommended the Patient Reviews section of the website needed to be updated with a more current story
- vi. **Plan Next Meeting/Topics: (5 minutes)**
 - a. Sunshine House tour
 - b. ASSIST Center tour
 - c. LUMA – Centralized Services – Cody Bartholomew
- vii. **Recognition and THANK YOU cards (5 minutes)**
 - a. Patient compliment letter shared
 - b. THANK YOU to go to A.L.E.R.T. team for the tour and their time sharing with PFAC
 - c. THANK YOU to go to Gia for her time and dedication to the PFAC

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- d. Tommi Walker- Patient Accounting Specialist with Logan Health Medical Equipment for helpfulness with neighbor of Bert and Lisa

viii. Adjourn

Next Meeting Date: later in July

PFAC Members

Ava Harwood, Chair	Bert Blyth	
Sue Justis	Lisa Blyth	
Sandy Reich		

Ad Hoc Committee Members

Mary Jane Lowrance, Executive Director Clinical Quality Improvement	Kelly Bilau, Administrator, Brendan House
Kevin Abel, President Logan Health Medical Center and Logan Health Whitefish	Melody Sharpton, Vice President Marketing and Communications
Cody Bartholomew, Director Clinical Nurse	Torr Anderson, Supervisor Experience Program