

CREATING THE BEST MEMBER EXPERIENCE

TEMPORARY SUSPENSION OF DAY PASS AND 10-DAY PASS SALES DURING AFTER SCHOOL HOURS

We are currently experiencing a significant increase in member and non-member usage during the week after school. To help prevent overcrowding for our members and create the best experience we are temporarily suspending the sale of day passes and 10-day passes, Monday – Friday, 3 p.m. – 6 p.m. and Wednesdays 1 p.m. – 6 p.m. until further notice.

Day passes and 10-day passes can be purchased and used other times during the week with no restrictions. We understand that this may be an inconvenience for non-members, and we appreciate your understanding.

MEMBERSHIP OPTIONS: Monthly and contractual memberships access will be available during this time.

PROGRAM EXCEPTIONS: Non-members in programs during this time may use the facility, including tennis, tennis court time, S.E.L.F., turf programs, etc.

GUEST PASSES: We will still honor guest passes during this time when the member is present. Guest passes can be used following our guest pass policies all other times. Guest pass users under the age of 18 must be accompanied by a responsible adult (18+) at all times of the day.

**Thank you for your understanding.
We hope this change helps enhance the member experience.**