

MEETING MINUTES

Logan Health Medical Center Patient and Family Advisory Council

May 4, 2023 5:30 pm- 7:00 pm in the Brendan House Large Conference Room

- i. **Call to Order** - by A. Harwood at 5:36 pm
- ii. **Approval of Minutes** - moved by A. Harwood and seconded by B. Blyth
- iii. **Logan Health System Updates: (15 minutes)**
 - a. President's report:
 - i. Update on the partnership between Logan Health and Billings Clinic. Bert brought up concern from community member that the partnership will make us "too big". Kevin Abel was present and was able to speak to the intent is to allow care to remain independent and in Montana.
 - ii. 340B changes
 - iii. Patient compliment letter shared
 - iv. Recognition of Primary Care Clinic recognition for recent award
 - b. Mary Jane Lowrance shared Quality metrics for LHMC and clinics.
 - c. A.L.E.R.T. banquet fundraising success shared. Lisa suggested a tour of A.L.E.R.T. for upcoming meeting.
 - d. Upcoming events shared with council members – volunteer opportunities and Spring into Safety and participation in the Logan Health golf tournament.
- iv. **Health Care Worker Week (15 minutes)**
 - a. Torr Anderson shared the structure and role of the RER committee and the plans for the upcoming Health Care Worker Week – May 8-13
 - b. Nursing Awards Celebration – May 11th 5:45pm-8pm
- v. **Recruitment**
 - a. Website update shared
 - b. Recruitment cards with link/QR code for potential members to apply
- vi. **Plan Next Meeting/Topics: (5 minutes)**
 - a. A.L.E.R.T.
 - b. Daisy Award
 - c. Schwartz Rounds
 - d. Concerns raised by Ava for friend unable to get in to see new provider after Dr. Winkel retirement – needed to be timely to have diagnostic testing completed – MJ following up further and spoke to development of centralized services for provider scheduling
- vii. **Recognition and THANK YOU cards (5 minutes)**
 - a. Jami Phillips – experience Ava had when she called to speak to patient with a similar name
 - b. Kenny Lard – recognize his team for bringing husband and wife together for end of life
- viii. **Tour of Brendan House**
- ix. **Adjourn**

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Next Meeting Date: June 1st???

PFAC Members

Ava Harwood, Chair	Bert Blyth	
Sue Justis	Lisa Blyth	
Sandy Reich		

Ad Hoc Committee Members

Mary Jane Lowrance, Executive Director Clinical Quality Improvement	Gia Bechard, Patient Learning and Development Educator
Torr Anderson, Supervisor Experience Program	Melody Sharpton, Vice President Marketing and Communications
Cody Bartholomew, Director Clinical Nurse	Kevin Abel, President Logan Health Medical Center and Logan Health Whitefish
Kelly Bilau, Administrator, Brendan House	