

YOUR RIGHTS AND RESPONSIBILITIES*

As a patient, you have certain rights and responsibilities. We encourage you to speak openly with your healthcare team, take part in your treatment choices, and promote your own safety by being well informed and involved in your care.

Your Rights: Decision-making and Communication

You have the right...

- To designate a health care proxy to assist you with making medical decisions.
- To discuss ethical issues surrounding your care.
- To be told about your diagnosis, benefits, risks, and outcomes of treatment.
- To know the name, role, and specialty of everyone providing your care.
- To participate in decisions about your care and your treatment, including the right to refuse treatment.
- To receive communication in a language and manner that you can understand.
- To receive information regarding your discharge, transfer, or follow-up care.

Your Rights: Financial Matters

You have the right...

- To receive detailed information about your hospital and physician charges.
- To know if your doctor has a conflict of interest as it relates to your care.
- To request and receive information about financial assistance or free care.

Your Rights: Care and Treatment

You have the right...

- To receive considerate, respectful, and compassionate care regardless of your age, gender, race, national origin, religion, or any other category protected by law.
- To receive care in a safe environment.
- To privacy and confidentiality in care discussions, exams, and treatments.
- To be free from restraints and seclusion that are not medically required.
- To access protective and advocacy services in cases of abuse or neglect.
- To give or refuse consent for recordings (audio or visual) used for purposes other than identification, diagnosis, or treatment.
- To voice your concerns about the care you receive.

Your Rights: Personal Matters

You have the right...

- To spiritual services in a manner respectful of your personal beliefs.
- To appoint someone to make health care decisions for you if you are unable.
- To medical confidentiality as provided under the law.
- To refuse to participate in medical research studies.

Your Responsibilities

You have the responsibility...

- To provide complete and accurate information about your medical history.
- To ask questions or acknowledge when you do not understand the treatment course or care decisions. You are responsible for outcomes if you do not follow the treatment plan.
- To follow instructions and the rules of the hospital, which are designed to keep you, other patients, and visitors safe and comfortable.
- To treat hospital staff, other patients, and visitors with courtesy and respect.
- To be considerate of other patients and their property. This includes helping to control noise.
- To provide complete and accurate information about your health insurance coverage and to pay your bills promptly.
- To keep appointments and, when unable to do so, to notify the responsible practitioner or healthcare facility.
- To provide a copy of Advance Directives, if applicable.

* This is a summary of Patient Rights & Responsibilities. The full document is available at the admitting desk.